

**CAMP/CLINIC/PROGRAM REFUND POLICY**

1. Chase Basketball reserves the right to cancel or postpone any camp/clinic/program. In the event that Chase Basketball cancels a camp/clinic/program for any reason, the registration fee for affected camp/clinic/program will be refunded to participants in full, if a replacement camp/clinic/program cannot be provided or attended.
2. Notification of withdrawal from any Chase Basketball camp/clinic/program must be received in writing to the camp manager (admin@chasebasketball.com.au) prior to the commencement of the camp/clinic/program.
3. Withdrawal notices received after the completion of a Chase Basketball camp/clinic/program will not be considered for refund.
4. Notification of a withdrawal from any Chase Basketball camp/clinic/program received prior to 1 week before camp/clinic/program commencement date, will trigger a 100% refund of fees.
5. Notification of a withdrawal from any Chase Basketball camp/clinic/program received within 1 week of camp/clinic/program commencement date, will incur a $25 administration fee, withheld from camp/clinic/program registration refund.
6. Notification of a withdrawal from any Chase Basketball camp/clinic/program within 24 hours of camp/clinic/program will incur a 100% withholding of fees (no refund).
7. Chase Basketball camp/clinic/program fees are fully refundable with the receipt of medical advice of an illness/injury that prevents the applicant from participating (must be received prior to the commencement of the camp/clinic/program.
8. Chase Basketball camp/clinic/program fees are not refundable due to ‘change of mind’ but may be transferred to future camp/clinic/programs.
9. Refunds of Chase Basketball camp/clinic/program fees are at the discretion of management.